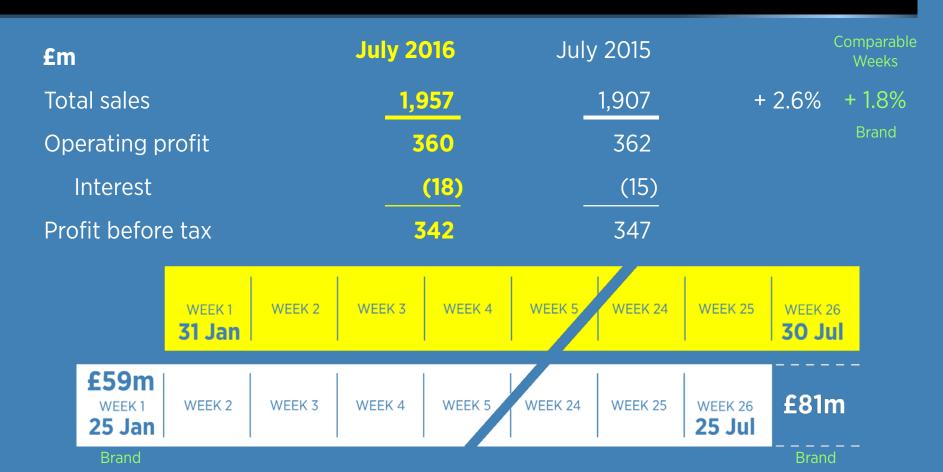
Income Statement





Income Statement



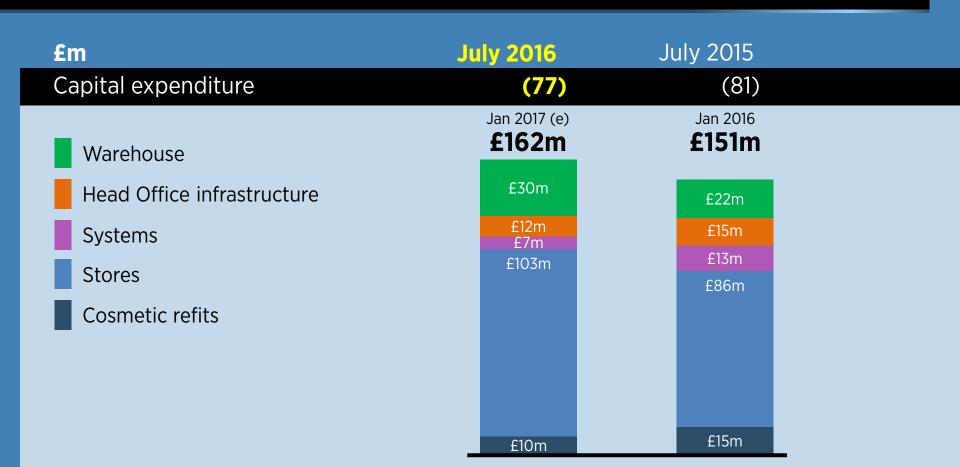
£m	July 2016	July 2015		Comparable Weeks
Total sales	1,957	1,907	Full Price + 0.4%	- 0.3%
Operating profit	360	362	- 0.4%	Brand
Interest	(18)	(15)		
Profit before tax	342	347	- 1.5%	
Taxation	(69)	(70)		
Profit after tax	273	277		
EPS (underlying)	188.6p	187.1p	+ 0.8%	
Ordinary dividends per share	53.0 p	53.0p		

Cash Flow

next

£m	July 2016	July 2015
Profit before tax	342	347
Depreciation / disposals	59	57
Capital expenditure	(77)	(81)
Working capital / other	(70)	(84)
Tax paid	(71)	(70)
ESOT	(15)	(40)
Cash flow before distribution	168	129





Cash Flow

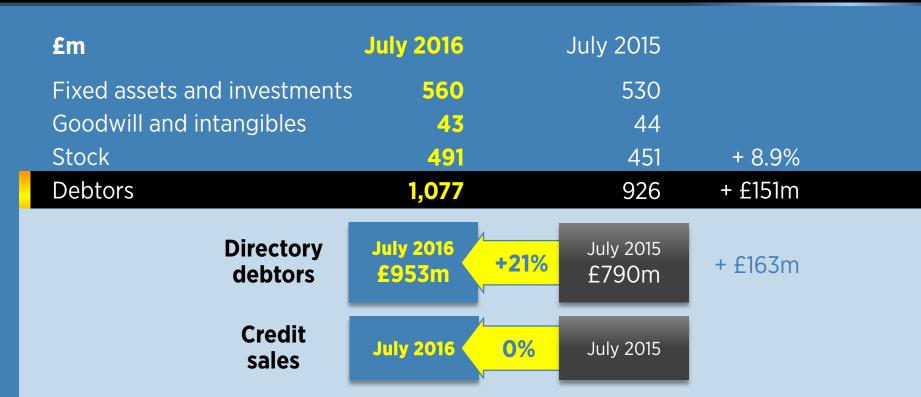
next

£m	July 2016	July 2015
Profit before tax	342	347
Depreciation / disposals	59	57
Capital expenditure	(77)	(81)
Working capital / other	(70)	(84)
Tax paid	(71)	(70)
ESOT	(15)	(40)
Special dividends paid	(88)	(163)
Share buybacks	(176)	- ,
Net cash flow	(96)	(34)



£m	July 2016	July 2015
Fixed assets and investments	560	530
Goodwill and intangibles	43	44
Stock	491	451
Debtors	1,077	926
Creditors / derivatives	(854)	(896)
Dividends payable	(150)	(237)
Pension (deficit) / surplus	(35)	37
Net debt	(946)	(549)
Net assets	186	306







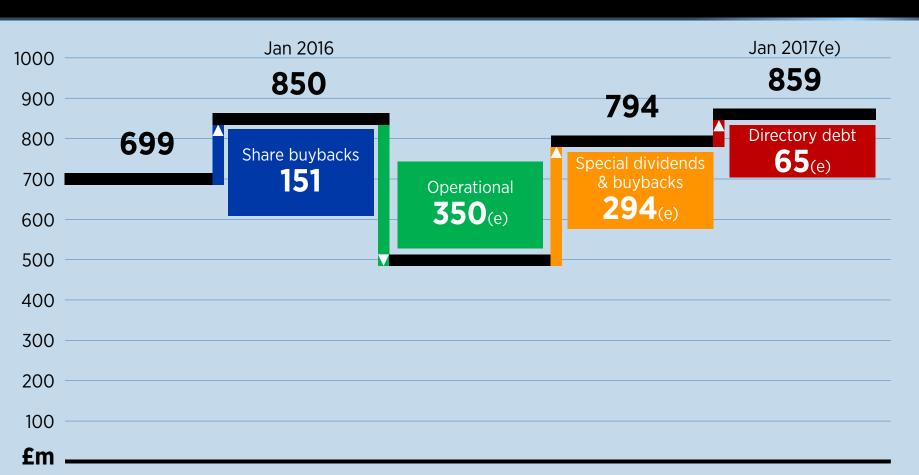
£m	July 2016	July 2015		
Funding Level	95 %	107%		
Assets	665	605	+ 60	
Liabilities	(700)	(568)	- 132	
Pension (deficit) / surplus	(35)	37		
Net debt	(946)	(549)		
Net assets	186	306		



£m	July 2016	July 2015
Fixed assets and investments	560	530
Goodwill and intangibles	43	44
Stock	491	451
Debtors	1,077	926
Creditors / derivatives	(854)	(896)
Dividends payable	(150)	(237)
Pension (deficit) / surplus	(35)	37
Net debt	(946)	(549)
Net assets	186	306

Full Year Debt and Cash Flow





Funding Requirements





Funding Requirements







Retail: Sales Analysis





£m	July 2016	July 2015			Weeks
Total sales	1.084	1.083	Total	+ 0.1%	- 0.7%
Total sales	1,004	1,005	Full Price	- 3.2%	- 4.0%
Operating profit	134	161			

Sales from new space + 2.8%

New store performance

Sales v target	Payback (months)	Store profit
+ 5%	22	22%

Forecast for stores opened or extended in the last 12 months

Retail: Profit Analysis





£m	July 2016	July 2015	
Total sales	1,084	1,083	Full Price - 3.2%
Operating profit	134	161	- 16.8%
% to sales	12.4%	14.9%	

- 1.7%

Margin movement

Bought-in gross margin	+ 0.1%
Markdown	- 1.8%

Achieved	gross	margin
-----------------	-------	--------

Sale stock	+ 37%
Markdown sales	+ 33%

Retail: Profit Analysis





£m	July 2016	July 2015	
Total sales	1,084	1,083	Full Price - 3.2%
Operating profit	134	161	- 16.8%
% to sales	12.4%	14.9%	

Margin movement

Margin movement

Achieved gross margin - 1.7%

Store payroll - 0.2%

Store occupancy - 0.8%

Warehousing and distribution - 0.3%

Central overheads + 0.5%

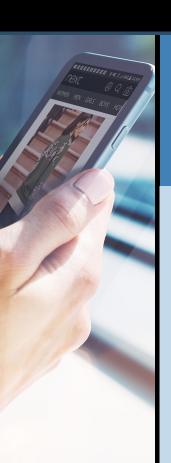
Full year forecast margin circa **15%**(e)

- 2.5%



Directory: Sales Analysis





£m	July 2016	July 2015			Comparable Weeks
Total sales	821	767			+ 5.4% +4.9%
Operating profit	204	184	Full Price	₹5.5%	+4.9 %

Increase on last year

Full price sales analysis

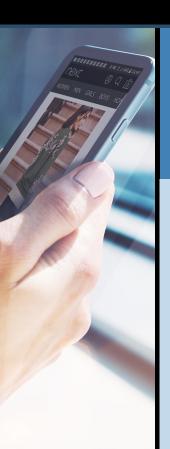
 NEXT Directory UK
 + £1m
 + 0.1%

 Label
 + £14m
 + 17.2%

 Directory UK total
 + £15m
 + 2.5%

Directory: Sales Analysis





£m	July 2016	July 2015			Comparable Weeks
Total sales	821	767	Full Price	+5.5%	+4.9%
Operating profit	204	18.4			

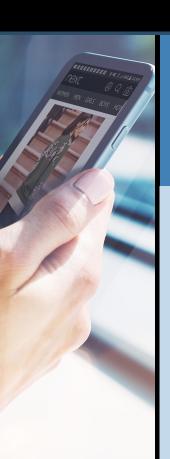
Full price sales analysis

Directory total	+ £34m	+ 4.9%	+ 5.4%
Directory overseas	+ £19m	+ 20.7% *	+ 19.3%
Directory UK total	+ £15m	+ 2.5%	+ 2.8%
	Increase on last year		Customers

^{*} Directory overseas (constant currency) +27%

Directory: Sales Analysis





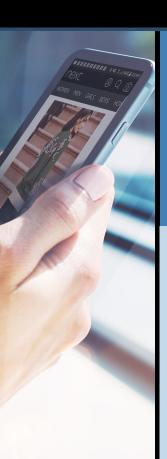
£m	July 2016	July 2015			Comparable Weeks
Total sales	821	767	Full Price	+5.5%	+4.9%
Operating profit	204	184			

Full price sales analysis

Directory UK total	+ £15m	+ 2.5%	+ 2.8%
UK cash	+ £21m	+ 23.6%	+ 18.6%
UK credit	- £6m	- 1.1%	- 4.0%
	Increase on last year		

Directory: Profit Analysis





£m	July 2016	July 2015	
Total sales	821	767	Full Price +5.5%
Operating profit	204	184	+ 10.9%
% to sales	24.9%	24.0%	

Margin movement

Achieved gross margin	- 1.5%
Markdown	- 1.6%
Bought-in gross margin	+ 0.1%

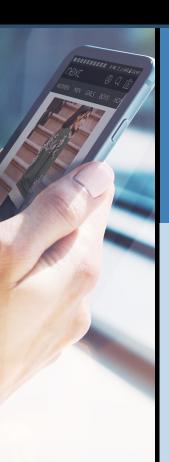
Sale stock + 14%

Markdown sales in the first half + 42%

Markdown sales as at September + 14%

Directory: Profit Analysis





£m	July 2016	July 2015	
Total sales	821	767	Full Price +5.5%
Operating profit	204	184	+ 10.9%
% to sales	24.9%	24.0%	

Margin movement

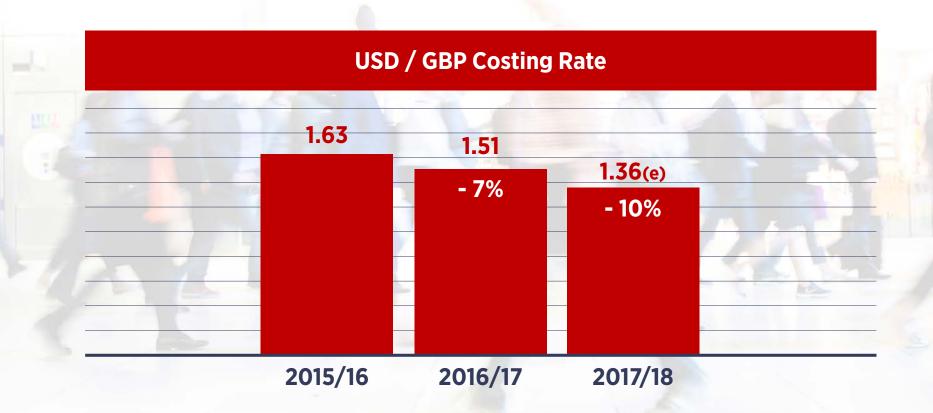
Achieved gross margin - 1.5%
Interest income + 1.2%
Warehouse and distribution + 0.9%
Marketing and catalogues + 0.3%
Margin movement + 0.9%

Full year forecast margin circa

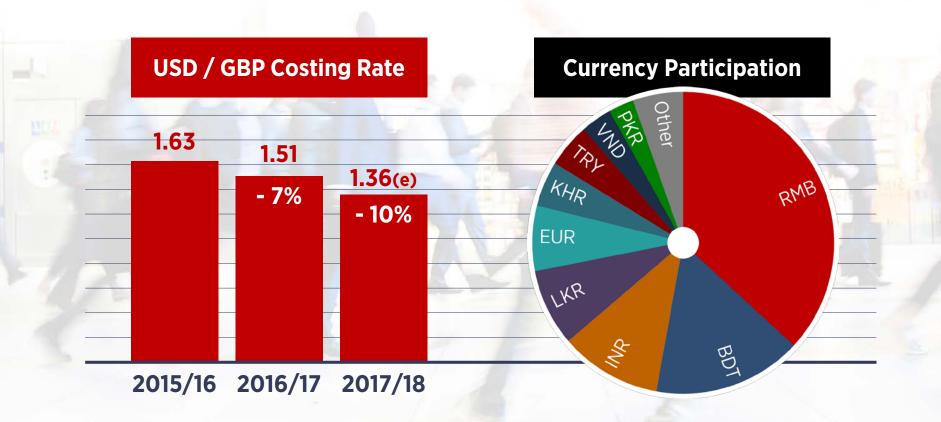
25%(e)

















Mitigation 2016

- **⊘** New territories
- **Solution** Improving territories
- **⊘** Improving efficiency
- **⊘** Commodity prices



Mitigation 2017

- **⊘** New territories
- **⊘** Improving territories
- **⊘** Improving efficiency

SS17 LFL cost prices ≤ 5%?





SS17 LFL cost prices ≤ 5%?

Circa 10% of product is LFL

Retail selling price?



The choice in 2017...

Increase prices

+ 5%

or

Reduce margin

- £80m

+ 5%

The choice in 2017...

Increase prices

Elasticity

Likely LFL sales

- 0.5% to - 1.0%

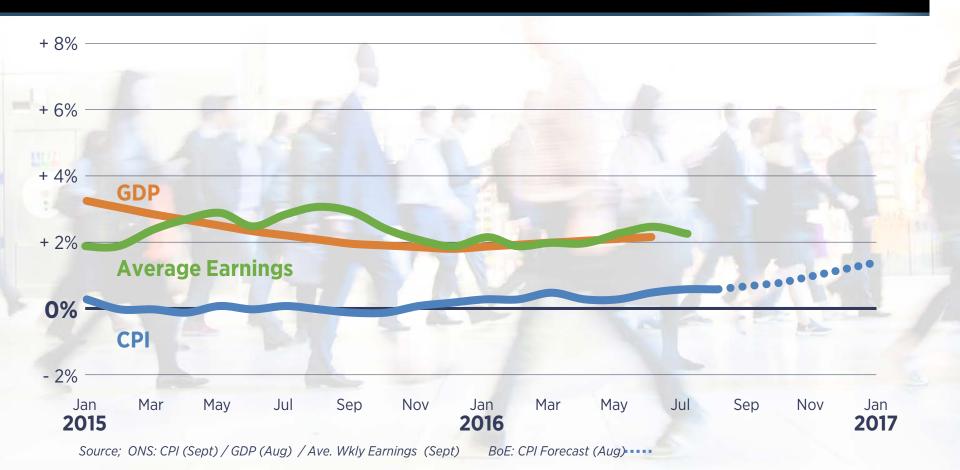
~ 1.1





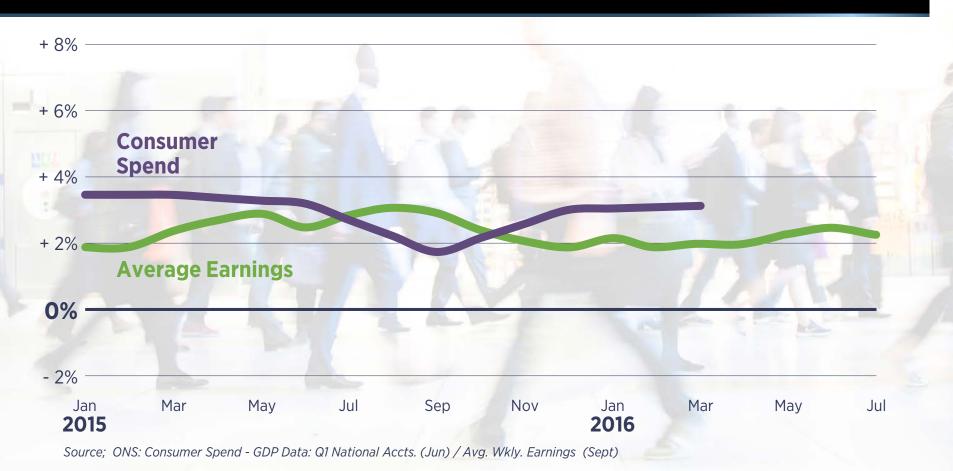
UK GDP, Avg. Earnings & CPI Growth | Year on Year %



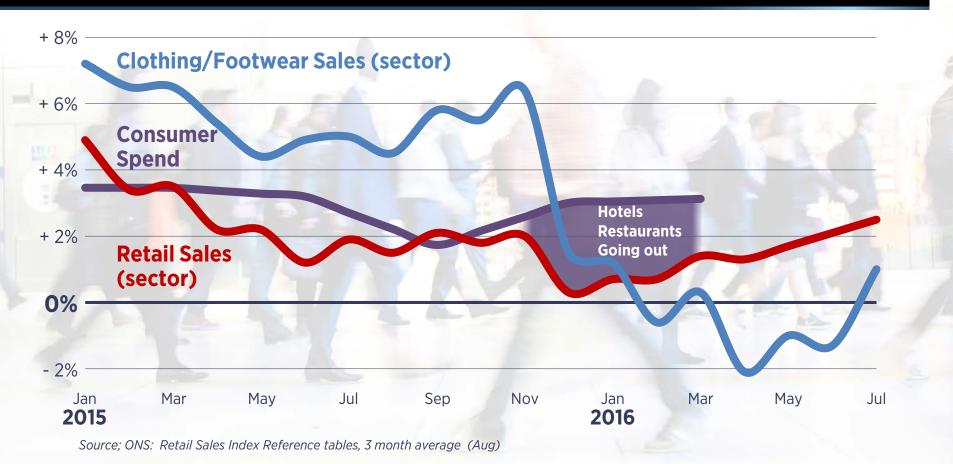


Avg. Earnings & Consumer Spend Growth | Year on Year %



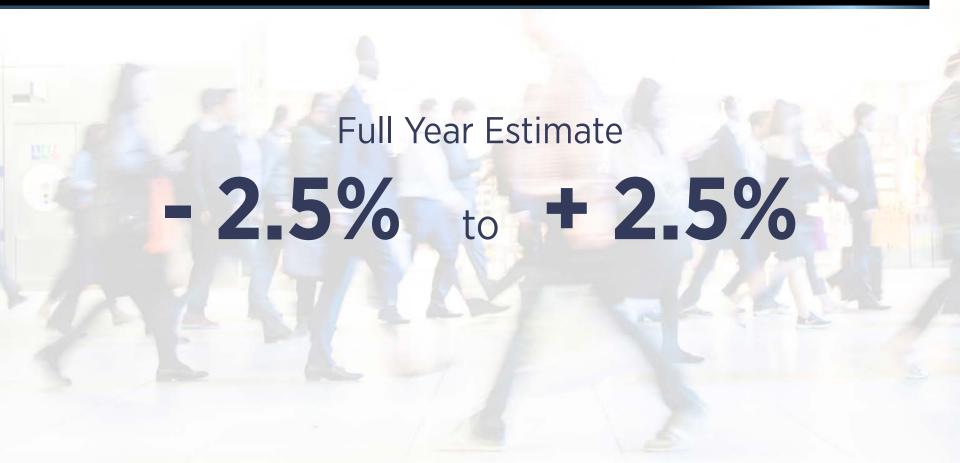


Retail Sales & Clothing/Footwear Growth | Year on Year % DEXU

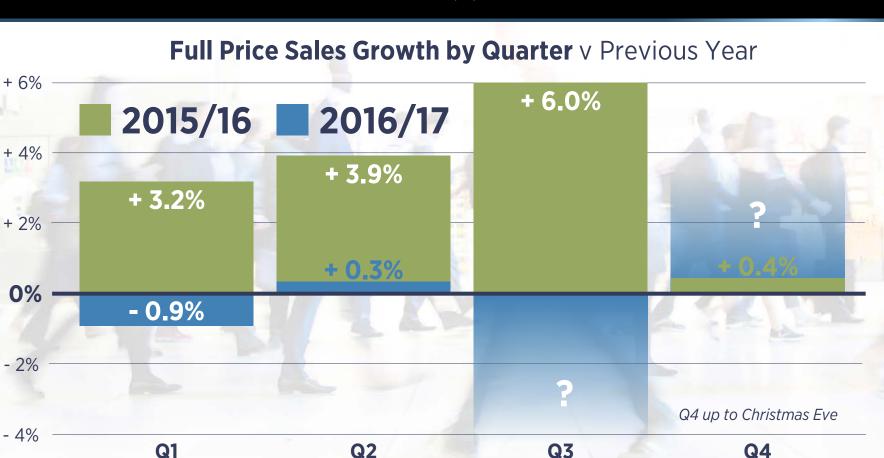








Full Price Sales Outlook | 2016/17(e) - 2.5% to + 2.5% □⊖X□





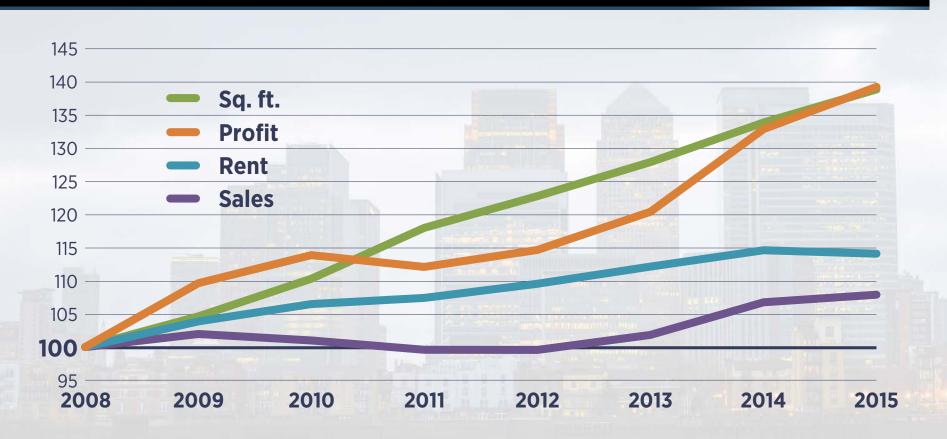


	Closing at Jan 2016	Opening during 2016(e)	
Sq. ft.	7.6m	610k	
Annual rent*	£173m	£9m	
Rent / Sq. ft.	£22.67	£14.40	-36%
Rent / Sales	6%	4%	

^{*} Rent shown net of capital contribution releases and sub-let income

Store Performance | 2008 to 2015







Store Performance 2008 to 2015

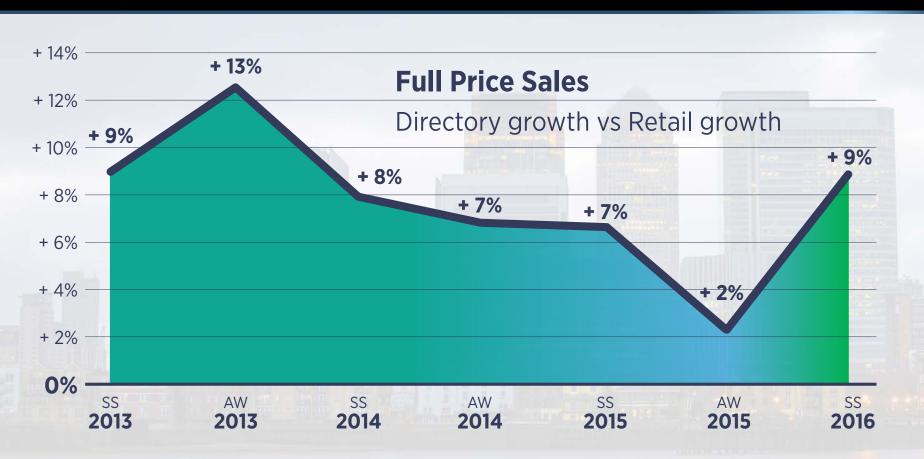






Improving Directory Performance









Stock Availability



Mobile / Apps



Customer Recruitment



Online Personalisation



Catalogue Distribution



Delivery





Directory | Improvements in 2016

next

Stock Availability

Mobile / Apps

Customer Recruitment

2016

- **ONE New iPhone & new iPad Apps**
- **W** UK M.Site
 - Payment & Account Management
 - Catalogue view

Conversion rate

Before

After

5% 6%



Stock Availability

Mobile / Apps

Customer Recruitment

2016

- **ONE New iPhone & new iPad Apps**
- **W** UK M.Site
 - Payment & Account Management
- Catalogue view

2017

- Baskets across devices
- Website convergence
- International M.site

Directory | Improvements in 2016

next

67k

Stock Availability

Mobile / Apps

Customer Recruitment

2016

O Display ads

Additional (JK recrui	itment

Additional customers

Additional spend £3.1m

Cost per addition £47

IRR 53%

Overseas IRR < 10%

Stock Availability

Mobile / Apps

Customer Recruitment

2016



2017

- Personalised ads
- Abandoned bags





A Better Way of Buying



Systems



Processes



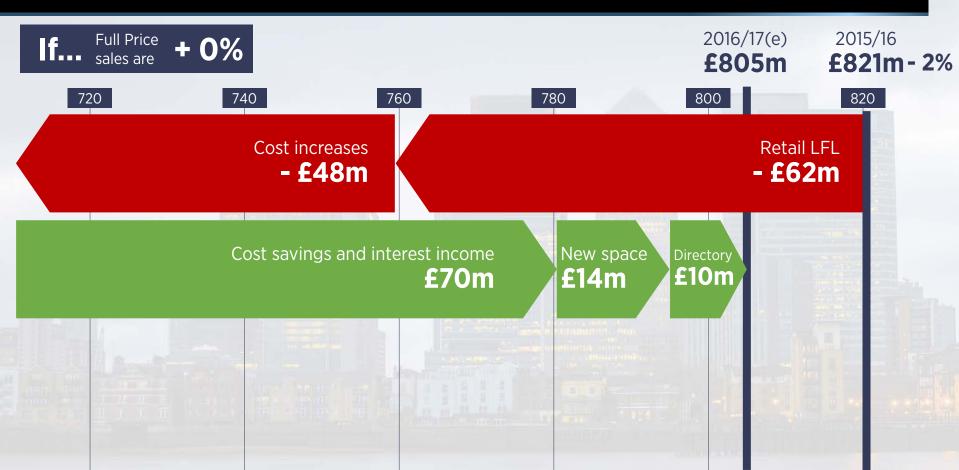
Culture

Sales & Profit Guidance



Profit Scenario | 2016/17(e)





Sales and Profit Guidance | 2016/17(e)

next

Full year Brand full price sales	- 2.5%	to	+ 2.5%
Profit before tax	£775m	to	£845m
Growth in profit	- 5.6%	to	+ 2.9%
Ordinary dividend yield*	2.3%		
Special dividend yield / buybacks*	circa 3.0 %		
TSR underlying (at constant PE ratio)	- 0.3%	to	+ 8.2%

^{*} Based on a share price of £67.66, the average share price during the first month of 2016/17



next

JULY

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